

# We listened to your feedback

## As a result, we're taking active steps to better your patient experience

At \_\_\_\_\_ we carried out a patient survey and asked for your honest opinions and feedback to help us identify what our team is doing well, if we've missed anything or whether there's an opportunity for us to do things better. Based on our report provided by CFEP Surveys, we've listened to your feedback and have taken the following steps to improve the care and service we provide.

What you told us	Changes we're making
1.	
2.	
3.	
4.	